

Marley Roofing's Delivery Terms & Conditions

General:

- > Unless otherwise agreed in writing, the customer is responsible for transportation costs to the delivery site, as set out in the current Haulage Price List.
- > All deliveries will be done by road to the address given and any changes must be provided in writing prior to delivery.
- > Prior to delivery, a level, good surface must be available at the delivery site, for the off-loading of the goods from the vehicle.
- > Where Marley Roofing is responsible for off-loading goods, we will only do so within 2.5 meters from the delivery vehicle.
- > Please note that some of our branches make special arrangements with customers to off-load themselves.
- > All collections are the customers responsibility once the truck leaves the yard.
- > Any breakages or complaints must be noted on the collection POD to be considered by Marley Roofing.

Accessibility:

The customer warrants that:

- > all roads leading to the delivery site are well maintained and suitable to deliver goods;
- > the delivery vehicle has access to the site without having to damage any existing installation, and
- > there is a responsible person to point out a legal off-loading point at delivery. If not, our deliverer may make his own decision about off-loading, including:
 - non-delivery; or
 - off-loading near the delivery site and the customer will have to bear the consequences of his/her choice.
- > the transporter may ask the customer to sign an indemnity form if he/she deems it necessary.
- > When placing an order, the customer must inform Marley Roofing whether there are any truck size or axle combination limitations on the site.

Duplicated Trips:

The customer will bear all costs related to duplicated trips, unless it can be proven that it was due to negligence on Marley Roofing's part.

Time of delivery:

- > If no time is stipulated for delivery we need at least a minimum of 5-7 working days to deliver the goods.
- > If the customer requires delivery by a specific date he/she must inform us of a reasonable time in advance, but no later than five working days.

Marley Roofing will not be held responsible for any delay in delivery that is beyond our control.

- > Unless specifically provided to the contrary, delivery dates are given in good faith and we will make every endeavour to deliver on time, however these delivery dates must be viewed as estimates only.

Acceptance of delivery:

On delivery the customer or his/her agent must sign a delivery note. This delivery note will be proof that the goods listed on the delivery note were received in good condition and in the correct quantities.

CALL 010 600 0284
EMAIL info@marley.co.za
OR VISIT www.marleyroofing.co.za



We know how important it is to find practical information and to keep up with the latest development in Roofing. Visit our website or scan the QR code for more information on the latest in Roofing news, product and tips.



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