



## QUALITY POLICY STATEMENT

Marley Roofing (South Africa) is a leading manufacture and distribution of roofing systems, fittings and associated roofing products. **Quality** is not just another goal for Marley Roofing; it is our basic strategy for survival and future growth.

Top Management of Marley Roofing will always ensure high quality standards by using the best manufacturing practices in all our activities. In order to reinforce this philosophy, Marley has implemented a Quality Management System based on the ISO 9001Standard and SANS 542Requirements for concrete roofing tiles manufacture. Our quality objectives are to furnish fit for purpose high quality products, on time, and at the lowest cost.

To achieve these goals Marley commits to the following:

1. We are all **accountable** to our customers for the quality of our work and we will perform to the best of our capabilities at all times.
2. Making **continuous improvement** a part of every day and every activity we do - through the use of team participation and measurements.
3. We shall consistently strive to improve our quality through learning, sharing, benchmarking, innovation and participation in continuous improvement programmes.
4. Ensuring that our Policy and Procedure Manuals reflect what we actually do.
5. We **communicate** our quality policy with our customers, employees, and relevant stakeholders. This policy will be updated annually or as required.
6. We actively promote this policy across all levels of our employees and encourage them to embrace quality as their **personal commitment**.

This policy will set the framework for driving our quality programmes to drive a quality culture of excellence, innovation and continuous improvement. It will be reviewed on an annual basis or as necessary.

**MARK IRVING**

**MANAGING DIRECTOR**