



QUALITY POLICY STATEMENT

Marley (SA) (PTY) LTD is a Manufacturer & seller of Leading and Sustainable building materials and solutions that meet the evolving needs of people – comfort and safety, building on strong innovation. **Quality** is not just another goal for Marley; it is our basic strategy for survival and future growth.

Top Management of Marley will always ensure high quality standards by using the best manufacturing practices in all our activities. In order to reinforce this philosophy, Marley has implemented a Quality Management System based on the ISO 9001 Standard and SANS 542 Requirements for concrete roofing tiles manufacture. Our quality objectives are to furnish fit for purpose high quality products, on time, and at the lowest cost.

To achieve these goals Marley commits to the following:

1. We are all **accountable** to our customers, both internal and external for the quality of our work and we will perform to the best of our capabilities at all times.
2. Making **continuous improvement and innovation** a part of every day and every activity we do - through the use of team participation and measurements.
3. We shall consistently strive to improve our quality through learning, sharing, benchmarking, **innovation** and participation in continuous improvement programmes.
4. Ensuring that our Policy and Procedure Manuals reflect what we actually do.
5. We **communicate** our quality policy with our customers, employees, and relevant stakeholders. This policy will be updated annually or as required.
6. We actively promote this policy across all levels of our employees and encourage them to embrace quality as their **personal commitment**.

This policy will set the framework for driving our quality programmes to drive a quality culture of excellence, innovation and continuous improvement.

MARK IRVING

MANAGING DIRECTOR



Safety is Key
It's up to You & Me

an **etex** GROUP company
inspiring ways of living