

Marley SolteQ Solar PV Tile Guarantees - Terms & Conditions

Scope of Guarantee – What is included and what is excluded

Please note that a solar system consists of many other elements that make up the full power generating system, such as inverters, cables, batteries etc. Hence this guarantee only covers Marley Roofing's SolteQ Solar PV Tiles.

In the event of a claim, Marley Roofing will conduct a full investigation to establish the cause of failure. If it was found that another part of the system was responsible for poor system performance or failure or due to poor installation, Marley Roofing will not accept any liability.

We therefore urge you to please request copies of product guarantees on all the components that make up your full solar system, from your Marley SolteQ Approved Installer. This should be covered by the PV GreenCard certification process for the project. Please see below.

Marley will only recognise product warranties/guarantees or entertain any claims, if an approved Marley SolteQ Solar Installer has issued Marley Roofing with a PV GreenCard for the project – on completion of an installation, a certified Marley SolteQ PV GreenCard installer will issue the client and Marley Roofing with both a digital and physical document that details all of the specifications of the solar PV system as well as a checklist that all of the required installation steps have been completed to the required standard. This document can in turn be used as proof of compliance for insurance, finance, and regulatory purposes. In summary, this recognises the solar installation as legal and meeting all the requirements as supported by [PV GreenCard](#) and [SAPVIA](#) (Photovoltaic Association of South Africa)

We guarantee the following in terms of Marley Roofing's SolteQ PV Solar Tiles performance, subject to above terms and conditions:

15 - year performance guarantee of 90% nominal power.

25 - year performance guarantee of 85% nominal power.

40 - year performance guarantee of 80% nominal power.

CONTACT DETAILS:

Call: 010 600 0284

Email: info@marley.co.za

Web: www.marleyroofing.co.za or scan QR code below:



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MANUFACTURER:

SolteQ Europe GmbH