

Solar Journey – Steps from enquiry to installation

1. Client to contact Marley Roofing via or [website](#) or contact our Approved Installers direct from our website (see “Useful links” tab on home page)
2. If requested, Marley Roofing will provide the client with a list of approved SolteQ PVGreencard Installers.
3. As a first step, either the installer or client will contact each other via e-mail or telephone conversation to ascertain basic requirements for initial cost estimate - given the specialized nature of solar systems, it is necessary for one of our Solar Specialists to consult with the home-owner to establish their exact requirements and expectations.

Preparing information - basic aspects taken into consideration when quoting on a full solar system

Below is a basic guideline of information required in order to submit an accurate as possible cost estimation for a specific project's needs. Our approved Marley SolteQ installers will guide you through the process. Please note a final quote may be subject to a site visit and consultation with client and/or architect to establish exact deliverables:

- Consumption requirements - As a guideline estimate the average consumption within a 24-hour period during winter and summer months to establish ideal consumption requirements based on the clients' needs.
- Lifestyle/consumption habits of inhabitants to determine size and type of system - Period of majority consumption – morning, during the day, evenings? This will determine if a Grid-tied solution (using only the electricity during the day as generated by the solar tiles or slates) or Combination/Hybrid system (daylight generation with battery back-up for evening consumption)
- Available budget – initial investment v/s long term financial goals.
- Location of the home - ideally latitude of location should match roof pitch - even if the roof pitch is not ideal can be accommodated for in the design calculations.
- Plan of the building - to determine pitch of roof, alignment of the home with regards to true north, assessment of roof complexity and other facilities e.g. power room, lightning conductors etc.

4. Upon acceptance of initial quote, a further assessment of the installation site and house plans may be required to finalise a full cost estimate.
5. Marley SolteQ Installer arranges full installation team and purchasing of materials take place to suit date of installation.
6. Installation of roof and PV system cohesively. Followed up with a final check by Marley SolteQ Approved Installer.
7. Marley SolteQ installer submits and provides all documents required by regulations to register PV solution with municipality and [PVGreenCard](#).
8. Though we do our utmost best to follow up with our approved installers, **it is the responsibility of the homeowner to ensure that Marley Roofing has received all documentation required by local regulations and the PVGreenCard Certificate in order to recognise the installation as legal and to qualify the project for all our Product Guarantees.**

Therefore, please contact sonica.bucksteg@marleyroofing.co.za to ensure that all documentation and PVGreenCard Certificate have been received by Marley Roofing.

CONTACT DETAILS:

Call: 010 600 0284

Email: info@marley.co.za

Web: www.marleyroofing.co.za or scan QR code below:



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MANUFACTURER:

SolteQ Europe GmbH