MarleyRoofing

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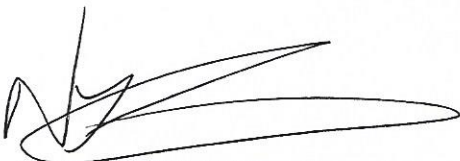VAT Reg: 4670112194

QUALITY POLICY STATEMENT

As a leading manufacturer and distributor of roofing tiles in Southern Africa, Marley (SA) (PTY) LTD is committed to ensuring consistently high-quality products and service. We strive unceasingly for higher levels of service to our customers and for supply of exceptional products.

Top Management of Marley will always ensure high quality standards by using the best manufacturing practices in all our activities. To reinforce this philosophy, Marley has implemented a Quality Management System based on the ISO 9001 Standard and SANS 542 Requirements for concrete roofing tiles manufacture and ensure compliance to the relevant statutory and regulatory requirements related to our products and services.   Our quality objectives are to furnish fit for purpose high quality products, on time, and at the lowest cost.

To achieve these goals Marley commits to the following:

1. **Accountability** to our customers, both internal and external for the quality of our work.

2. Making **continuous improvement and innovation** an integral part of our business leveraging the strong team dynamics in the organization.

3. Setting up processes that make Marley a learning organization. This will find effect through training programs, information sharing, benchmarking, and consultative processes internally and externally.

4. Ensuring that our Policy and Procedure Manuals reflect what we do.

5. **Communicating** our quality policy to our customers, employees, and relevant stakeholders. This policy will be updated annually or as required.

6. Actively promoting this policy across all levels of our organization and encouraging adoption of quality as a **personal commitment**.

This policy will set the framework for driving our quality programs to drive a quality culture of excellence, innovation, and continuous improvement.

NATHAN RICKINSON
CEO

25TH FEB 2021
DATE